



## Notice Informing Individuals About Nondiscrimination, Accessibility Requirements & Nondiscrimination Statement

Crescent Community Health Center (CCHC) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, sex, age, or disability. CCHC does not exclude people or treat them differently because of race, color, national origin, sex, age, or disability. CCHC:

- Provides free language assistance services to individuals with limited English proficiency when required under [§ 92.201](#) such as:
  - Qualified interpreters
  - Information written in other languages
- Provides free aids to ensure effective communication for individuals with disabilities when required under [§ 92.202](#) such as:
  - Sign language
  - Written information in other formats

If you need these services, contact CCHC's Compliance Officer at (563) – 690 - 2425.

If you believe that Crescent Community Health Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Kylie Henkels  
1690 Elm Street Suite 300  
Dubuque, IA 52001,  
Phone: (563) – 690 - 2425  
Email: [concerns@crescentchc.org](mailto:concerns@crescentchc.org).

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, CCHC's Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights; electronically through the Office for Civil Rights Compliant Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Ave., SW Room 509F, HHH Building  
Washington D.C. 20201  
(800) 368-1019 or 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>