

Kilen Lemaanlok Abnono/Inepata

Ilo ad kate kōj liwaj jikin takto ko ikijien naninmej, ni, im kolmanlokjen/mwil me relukkuun lap aet emman, elap kautieji, im emman jonan wonaer nan kokomanmanlok mour im ajmour an jukjuk in pad in ad, kem konaan loloodjake bwe ko men jela kilen kwalok ami inepata im/ ak abnono.

Abnōnō/Kakkobaba Rejjab Loor Wāwein ko Emōj Karōki:

- Ej melele ak kakkobaba im kwokwonaan bwe Crescent Community Health Care ak CCHC en jela kake me ejjab kwalok am jab monono im po buruom kon takto/service ko raar liwaj.
 - Waanjonak: Kojjela im/ Ak bar komelele kkon jain ak naan ejjab alikkar meleleir
- Komaron ripoote melele in ak am uwaak nan jabdewot rijerbal an CCHC.

Inepata/ Abnōnō ilo Loor wāwein ko Emōj Karōki:

- Komaron ripooti ilo konono ak jeje jabdewot men eo ewalok, inepata, im/ak abnono (ainwot menin kono no) ikijien an takto eo am ak rijerbal ro jet taktoik eok im/ ak lewaj service ko.
 - Waanjonak: Membor in care team eo am relaj ak ejjelok kautiej ippaer
- Ejabdewot inepata/abnono im emoj lemaanlok ilo tu jejjet in ej aikuj kakobaik botaab ejjab nan wot at eo(ko) an armej ro raar ber ilo abnono in, raan/awa/jikin, ejabdewot rikamool ro, im joun bwebwenato ilo tipdiki n kon wawein eo ewalok/ abnono eo.
 - Komaron kajjitoke joun peba in kanne am abnono jan joun rijerbal ej jermal imaan, joun departm ent supervisor/ manija ak jan website eo am: www.crescentchc.org
- Jouj im kojberbal bunten ne kein rej laajrak nan lemaanlok abnono eo am. JAB wanmaanlok nan bunten ne eo joun ien eo wot emoj lo mejlan abnono eo am.
 - **Būñten ne 1: (Jinoi tata)**
 - Lemaanlok abnono eo am nan ippan takto/rijerbal eo ear ber ilo wawein eo ear walok/inepata eo/abnono eo im kwo j bael e.
 - **Būñten ne 2: (Appeal ak kajitōk bwe court eo ilōñlok en etale case eo am)**
 - Lemaanlok abnono eo am ippan department manija an takto/rijerbal ro.
 - **Būñten ne 3: (Appeal ak kajitōk bwe court eo ilonlok en etale case eo am)**
 - Lemaanlok abnono eo am nan Director of Patient Experience eo an CCHC.
 - **Talboon:** (563) 690-2424 **Email:** concerns@crestcentchc.org
 - **Būñten ne 4: (Appeal ak kajitok bwe court eo ilonlok en etale case eo am)**
 - Lemaanlok abnono eo am ippan Patient im Family Advisory Council eo
 - **Talboon:** (563) 690-2884 **Email:** apetsche@crestcentchc.org
 - **Būñten ne 5: (Joko Likin)**
 - Lemaanlok abnono eo am ippan Iowa Department an Inspections im Appeals: Health Facilities Division eo.
 - Lucas State Office Building; Des Moines, IA 50319
 - **Talboon:** (515) 284-4115 or (877) 686-0027

Aolep inepata ko raikuj bael en jab rumwijlok jan 60 ranna alikin an walok wawein eo/abnono eo kwoj ripoote. Komaron antoone joun uwaak jan rijerbal anCCHC ilowaan 2 raan in jermal ko jan raan eo “jinoi tata” kwar le maanlok inepata eo am im 10 raan eo kwar lemaanlok “Appeal ak kajitok bwe court eo ilonlok en etale case eo am” Nan jabdewot ian appeal ko (bunten ne 2/3/4).

CCHC ejjab bok eddoon jabdewot uwaak nan joun inepata emoj lemaanlok nan “external ak joko likin”.