



Black Hills Energy's number one priority is the continued safety of our customers and employees. We are actively monitoring the coronavirus (COVID-19) situation and have measures in place to ensure we continue to serve our customers in a way that is safe for both customers and our employees. We are committed to serving the needs of our customers while also having the privilege and responsibility of providing an essential service that our communities rely on.

Elap an aurok ejmour eo an kajtōmōr ro amim ilo Black Hills Energy. Kōn menin emoj etale tok nañinmej in ejelt koj woj ak Coronavirus (COVID-19). Eñin ej jet ian wāween ko nan amim maron in waanmanlok im jermal ippen kojtoṃmōr ro ilo juon wāwein eo ejeib lak nan jimour kajtoṃmōr im rijermal ro.

To help minimize impact to service, we will continue to refer to guidelines and protocol provided by the CDC and local health officials in the areas we serve.

Nan jibañ kadrik lak oktak nan jerpej. Kem ej wanmanlok im reilok wot nan ruul ak wāwein ko jen CDC im local health obija ro

Disconnect Statement:

Black Hills Energy's number one priority is our customers, employees and communities. We are actively monitoring the coronavirus (COVID-19) situation and have measures in place to ensure we continue to serve our customers in a way that is safe for both customers and our employees. We have the privilege and responsibility of providing an essential service that our communities rely on. We are Ready and committed to serving the needs of our customers today and every day.

Kajtoṃmōr ro, im rijermal ro, kab jukjuk bed in ad elap an aurok ippin Black Hills Energy. Kōn menin emoj etale tok nañinmej in ejelt koj woj ak coronavirus (COVID-19). Eñin ej jet ian wāwein ko nan amim maron in waanmanlok im jermal ippen kajtoṃmōr ro ilo juon wāwein eo

ejeib lak nan jimour kajtōmōr im rijerbal ro. Ewor amim maron im eddo nan lelok juon ial in jibañ nan jukjuk in bed ad kin men ko rej aikuji ak bedbed ioon. Kem ej bojak im mouron jerbale aikuji ko an kajtōmōr rein aolep ien

To support our customers who may be impacted by the nation's response to COVID-19, Black Hills Energy is temporarily suspending nonpayment disconnections for our customers. We realize that due to possible extended periods of isolation, customers may face financial hardships effecting their ability to timely pay their energy bills. We offer various assistance options to our customers such as, payment arrangements, budget billing and medical extensions. Visit www.blackhillsenergy.com for more information about these programs. Additionally, 211 is a service that connects millions of people to help with essential needs. Customers can also call our customer care specialists anytime at 1-888-890-5554.

Ilo torein Black Hills Energy ej monono in bojrak jen ad kuni jerbej kein nan kajtōmōr ro ad im lelok ien m jet wawein nan aer maron kolaiki service ko. Melele in ne kwe jab maron kolaiki bill am lo torein, jouj m job inebata bwe Black Hills Energy eban kuni jerbij nan kojtomer ro an ilo torein, botab ne komaron kolaiki bill am wonmanlok m kolaiki bwe jej nej bill ot m konke kem melele ke emaron naaj ben jidrik ñan jet ilo torein ewalok naninmij in res ba COVID-19 eor kilen koman kon nan kolaiki jerbij ak bill ko am ippen Black Hills Energy. Jet iaan jibañ kein jej lelak nan kajtōmōr ro ad; komman kwon in kola, melim jen takōtō ko k kwoj aikuji jibañ kab jerpej ko an Black Hills Energy nan ejmour ne am, bar einwot budget billing im 211, juon iaan program ko im jibañ eloñ ken aikuji kein ad.. Jouj im kebaake lak www.blackhillsenergy.com nan melele ko jet m komaroñ bar call tok 1-888-890-5554 ne ewor am kajitok.

Our focus continues to be on maintaining the reliability of our service and the safety of customers, communities and colleagues. We will continue to work closely with state and federal emergency response teams to support our customers and communities throughout this event.

Eñin ej eddo eo amim jinountata bwe kōmin loolorjake eddo in bareinwot kejparok eo nae jerpej kein am, bareinwot kajtōmōr ro am, community eo, im rijerbal ro. Kōm ej jerbale wot ippen state eo im Federal emergency team eo nan jiban jabboote customer ro, im community eo ilo wawein in.